

MURRAY PRINCESS CRUISING GUIDE

Thank you for choosing to travel with Captain Cook Cruises.

Your travel is subject to the terms and conditions of the Passenger Cruise Contract. For your convenience, the Murray Princess Cruising Guide provides the following:

- Check-in Information
- Cruising Information
- Guidelines for Limited Mobility and Fitness for Travel
- Mannum Map
- Special Diet Request Form
- Medical Emergencies and Services

Once the vessel departs, we are unable to obtain additional supplies or medicines. Special requests or dietary requirements must be advised as early as possible. Upon boarding, please consult with your Cruise Director and also ensure you bring any prescription medication you may need.

Within this "Cruising Guide", "Company" refers to Captain Cook Cruises and the SeaLink Travel Group, its servants and agents and "the passenger" refers to the passenger booked to travel.

CHECK-IN INFORMATION

The following information is required at check-in:

- Photo Identification for each passenger (drivers licence/passport)
- Your Captain Cook Cruises Travel Document
- Your completed Passenger Cruise Contract (if not already submitted to Captain Cook Cruises)

CRUISING INFORMATION

ACCOMMODATION

60 cabins including inside cabins, outside cabins and staterooms each with their own private ensuite, air-conditioning, electric blankets, soaps, shampoo and towels. Each cabin is serviced daily and is approximately 12 square metres.

AIR-CONDITIONING

All cabins and inside public areas are air-conditioned. An air-conditioning outlet is located in the bathroom section of your cabin or above your main door.

ALCOHOL

Our licencing laws do not permit alcohol to be brought on-board the vessel by passengers. Bottles of wine purchased from the wineries visited are allowed to be brought back on the ship but are not to be consumed whilst on board the cruise.

BAGGAGE

Baggage is limited to what you can stow in your cabins so you would be advised not to over pack. All bags must be clearly labelled with your name and cabin number. Bags have to be handled by crew and we would appreciate a weight limit of 15 kilograms per bag.

BAR

Normal closing time for bar services is midnight.

BIRTHDAYS AND SPECIAL OCCASIONS

You may want to order a cake, sparkling wine or make some other celebratory arrangement for that special occasion. Orders need to be given 14 days prior to sailing to ensure we can accommodate your request.

BOARDING

For boarding times and locations, please refer to your itinerary.

CAR PARKING

Complimentary car parking is available at Mannum and is subject to availability, pre-bookings are essential. Your Travel Document will include your car parking details if arrangements have been made. After you have checked-in and your luggage has been stowed on the vessel, our crew will direct you to the parking facilities. Please note every care will be taken but parking is at the passenger's own risk.

COFFEE AND TEA

Complimentary coffee and tea are available 24 hours a day in the Paddlewheel Lounge. Help us reduce waste by using your complimentary coffee mug from your cabin. Espresso coffee is also available for purchase from the Sturt Bar and Paddlewheel Cafe.

DINING

Dining aboard the PS Murray Princess includes delicious table d'hote menus, a Captain's Dinner and buffet dining, plus a special campfire barbecue (seven and four night cruises only). There is one sitting for all meals on board.

DISEMBARKATION

Please leave your labelled luggage outside your cabin door prior to breakfast on the final day and your cabin key in the outside of the door. Luggage will be taken ashore by the crew. All cabin accounts must be settled the evening prior to disembarkation.

DRESS

During the day, sportswear and casual clothing is suggested. We kindly ask that you do not wear bathing suits, singlets or brief attire in public rooms and lounges, especially in the dining room. Footwear is requested in both the dining room and lounges at all times.

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DRESS (cont.)

During the evening, smart casual wear is recommended – an open neck shirt and trousers for gentlemen and a dress, skirt or pants and blouse for the ladies.

At the Captains Dinner on the final night of the cruise, a jacket and tie would not be out of place for gentlemen and a cocktail dress or pants outfit for the ladies.

Be sure to bring a sun visor or hat, sunglasses and good sun block/sun screen. Sandals, low-heeled deck shoes and tennis shoes are most suitable on-deck and for shore excursions.

DRINKING WATER

The water from your cabin tap is not suitable for drinking. Spring water is supplied in your cabin - please feel free to refill the container from the water tap available in the Paddlewheel Lounge.

ELECTRICS

The vessels electricity is AC 240 volts, 50 cycle (standard electrical power used in Australia). You are welcome to bring your own shavers, hair dryers and mobile phone chargers.

ENGINE ROOM TOURS

We regret that due to security and insurance constraints, we do not conduct engine room tours. An interesting photo presentation can be viewed during the Captain's wheelhouse tour.

EXCURSIONS

During the cruise, a number of shore excursions are available (charges may apply to some optional tours). You may also be requested to book your preferred times for excursions. As a courtesy to your fellow passengers, please be prompt to your marshalling station with any items you may need including sunglasses, camera, sunscreen, hat or walking shoes. Details of the marshalling station and times will be provided in your daily on-board itinerary. You are welcome to stay on-board the vessel if you do not wish to participate in excursions.

FACILITIES

A spa, sauna, gym, Sun Deck, bar, two lounges, single-sitting dining room, speed boat, gift shop, café, library, lift (Randell, Cadell and Sturt Decks only), guest laundry and 24-hour tea and coffee facilities are available for you to use.

GIFT SHOP/CAFE

The Gift Shop is located on the Randell Deck within the Paddlewheel Lounge and contains a selection of souvenirs, toiletries and hats. Espresso coffee is also available for purchase. Opening times are announced daily.

GRATUITIES

Tipping is always a personal choice. As a general guide, tipping is not required but is always gratefully received.

GYM

A small gym with exercise equipment is located on the Chaffey Deck. Passengers under the age of 16 years are not permitted to use the equipment without a supervising adult. Use of the equipment is at the passenger's own risk.

INCLUSIONS

The following is included in your cruise: all meals, an exciting selection of shore excursions, guided nature walks and eco-excursions, on-board presentations, use of spa and sauna, Captains Dinner and Cocktail Party, live entertainment, 24 hour self-service tea and coffee bar and complimentary scenic coach transfers from Adelaide or car-parking in Mannum.

Fares exclude drinks, optional tours and additional services.

LAUNDRY

A washing machine, clothes dryer and ironing board are available for you to use in the vessel's laundry located on the Chaffey Deck. Washing powder can be purchased on-board. The laundry is available from 7.00am to 3.00pm each day. If you wish to use the laundry facilities, please make your booking at the Sturt Bar.

LIBRARY

A selection of books are available for your reading pleasure in the upper level of the Paddlewheel Lounge. Kindly return or swap the books so that others can also enjoy them and ensure books are returned upon departure.

LIFT

The lift operates between the Sturt, Cadell and Randell Decks and is located at the aft end (rear) of the vessel. The following public rooms are situated on decks without lift access: Chaffey Deck - sauna, spa, laundry and gym (accessible by stairwells only); Sun Deck - (accessible by a steep, shallow set of stairs only).

MEDICAL

There is no doctor or pharmacy on-board the vessel, however our Officers are trained in First Aid. Please ensure you bring any prescription medicines you may require. For further information please refer to the Medical Emergencies and Services document.

MEDICAL (FITNESS TO TRAVEL)

Each passenger warrants that they are physically fit and capable of undertaking the cruise. A certificate of fitness of travel by your doctor is required for passengers over 80 years of age and/or passengers with limited mobility. For further information, please refer to the Medical Emergencies & Services document..

MOBILE TELEPHONES/CELL PHONES

Mobile telephone coverage can be irregular along the river.

ON-BOARD PURCHASES

For your convenience, we operate an on-board account for each cabin for the duration of your cruise. You may use your cruise account for on-board drinks, souvenirs and some optional shore excursions. Your cruise account must be settled the night prior to disembarkation. AUD\$ travellers cheques, cash or credit card (American Express, Visa Card, MasterCard and Diners Club) will be accepted for payment of your account, however we advise personal cheques cannot be accepted. It is advisable for you to bring some cash for onboard activities and shore excursions.

PASSENGER CRUISE CONTRACT

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SMOKING

Please be advised that the Sun Deck, all cabins and public rooms are non-smoking. Smoking is permitted in designated areas of the outside decks only. As a courtesy to your fellow passengers, please refrain from smoking pipes and cigars. Cigarettes are not sold on-board.

SPA AND SAUNA

The spa and sauna are available for you to use between 9.00am and 9.00pm - bookings are essential. Passengers under the age of 16 years of age are not permitted without a supervising adult.

Use of the spa and sauna is at the passengers own risk, please make your booking at the Sturt Bar.

SPECIAL DIETS

Passengers requiring special meals should advise the Company by completing the Special Diet Request Form at least two weeks prior to departure. It is recommended that you then confirm your dietary requirements with the Cruise Director when boarding. Where possible, we will endeavour to meet your requests. As a guide we regularly cater for gluten free, dairy free, vegetarian, diabetic and non-seafood requirements.

SWIMMING

If you wish to swim in the river, please seek advice from one of our crew as to the easiest and safest method of doing so.

TOWELS

Help us save water and the environment. If you would like your towel washed and replaced, please ensure it is left on the bathroom floor for collection. If towels are not required to be washed and replaced, they are to be placed on the bathroom towel rack to allow them to dry for re-use.

TRANSFERS FROM/TO ADELAIDE

Complimentary coach transfers are available between Adelaide and Mannum (approx 90 minutes for travel from Adelaide to Mannum) and are subject to availability - pre-bookings are essential. Your Travel Document will include your coach transfer details if arrangements have been made. Please check your Travel Document for full information.

Adelaide Coach Transfers will depart and return from the following destinations:

- **Adelaide Central Bus Station**
85 Franklin Street, Adelaide
Pick-up Monday or Friday
- **Stamford Plaza Adelaide**
150 North Terrace, Adelaide
Pick-up Monday or Friday
- **Mercure Grosvenor Hotel Adelaide**
125 North Terrace, Adelaide
Pick-up Monday or Friday

TURNDOWN

Each evening while you are dining we will provide a turndown service and leave a copy of the following day's itinerary.

URGENT TELEPHONE MESSAGES

Urgent messages or emergency information can be transmitted to the vessel by contacting our Mannum Operations Department, telephone +61 8 8569 2511.

VALUABLES

For your convenience, valuables may be lodged with the Captain for safe keeping in the Captain's safe. The Company accepts no liability for loss or damage.

WEATHER

Rain or shine, waters on the Murray always make for smooth sailing. As a guide, expected seasonal temperatures range from 16-35 degrees Celsius during summer and 6-17 degrees Celsius during winter.

WHEELHOUSE

You are welcome to visit the wheelhouse, however please avoid times when the vessel is manoeuvring into or leaving port. Wheelhouse tours are conducted during the voyage. Please see the Cruise Director for details.

WI-FI

Free Wi-Fi is available in the Paddlewheel Lounge. Please ask our crew for details.

The Captain, crew and employees of Captain Cook Cruises wish you a fantastic cruise.



GUIDELINES FOR LIMITED MOBILITY & FITNESS TO TRAVEL

FITNESS TO TRAVEL

A Doctor's Certificate of fitness to travel is required from all passengers aged 80 or over. If passengers have pre-purchased Travel Insurance, a doctor's certificate may not be required.

All Passengers: The Carrier reserves the right to refuse passage to a passenger, or to disembark a passenger, who has failed to give proper notice of physical disability, illness or handicap requiring special care, attention or treatment or who in the Carrier's opinion is physically or mentally unfit for travel. Please refer to Clause 8 of the passenger cruise contract

BOARDING PS MURRAY PRINCESS

Access to Murray Princess whilst at Mannum is via Mary Ann Reserve, across approximately 100 metres of grassed parkland. Boarding is via a gangway onto Randell Deck. The gangway is of suitable width for wheelchair use.

GETTING AROUND THE PS MURRAY PRINCESS

The PS Murray Princess has five passenger decks. All decks are accessible by stairwells of approximately 10 to 14 steps. A lift services three decks – Randell, Cadell and Sturt Decks.

PUBLIC ROOMS

The following public rooms are situated on decks with lift access:

- **Dining Room and Bar:** Located on Sturt Deck
- **Paddlewheel Lounge:** Situated at the stern of the ship over two levels. The lower lounge is situated on Randell Deck and includes gift shop and café and the upper lounge is situated on Cadell Deck

The following public rooms are situated on decks without lift access:

- **Sauna, Spa, Laundry and Gym Room:** All are located on Chaffey Deck and are only accessible by stairwells
- **Sun Deck:** Located on the upper deck and is only accessible by a steep shallow set of stairs

PASSENGER CABINS

- Passenger cabins are located on Chaffey, Randell and Cadell Decks
- Cadell Deck cabins are most suitable for passengers with limited mobility
- All cabins open outward, so care must be taken walking around the decks

- All cabins except the Disabled Outside Cabins (Randell 10 and 11; Cadell 59 and 60) have one step up into the bathroom and one step over the shower tray to enter the shower
- Chaffey Deck cabins are only accessible by stairwells
- Randell Deck cabins have one step outside and one step inside to enter the cabin
- There are no steps into cabins for Chaffey and Cadell Decks

DISABLED CABINS

The Murray Princess has four cabins specially designed for wheelchairs. Two cabins feature twin beds and two feature a double bed and a single bed.

Special Features:

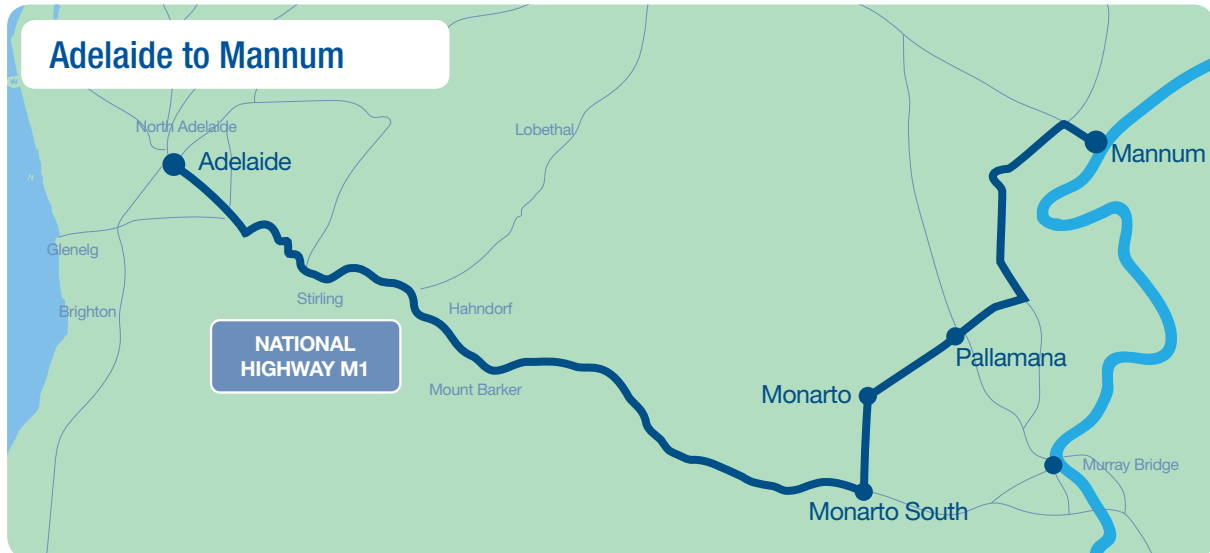
- Wheelchair access doors and bathrooms
- Continuous level bathrooms
- Telephone contact with 24hr emergency numbers
- Handrails
- Hand held shower
- 2 mirrors in bathroom – one at normal height, one at wheelchair height
- All cabins have shower chairs and other equipment is available on request
- Height of beds 60 cm from floor to top of mattress to enable passengers to slide off chair onto the bed with no difficulty.

WATER ACTIVITIES and GETTING ASHORE

The PS Murray Princess has a tender boat for speedboat rides. Passengers are required to 'climb' directly into the tender from the Murray Princess. The deck crew are always on hand to assist and to help passengers with life jackets.

During the course of the cruise Murray Princess stops at a number of riverside locations where passengers can go ashore via the gangway. The steepness of the gangway will vary depending on the location (varying from steep riverbanks to flat historic wharves). The crew are always on hand to assist passengers ashore. The terrain will also vary depending on river conditions. Rough ground, inclines and sand may provide obstacles to those with limited mobility. Wheelchair access for shoreside tours may not be possible.

ADELAIDE TO MANNUM DIRECTIONS



SELF-DRIVE DIRECTIONS FROM ADELAIDE CBD TO MANNUM. PLEASE ALLOW 1.5 HOURS TRAVEL TIME.

Travel on the South Eastern Freeway (National Highway M1) and take the Monarto South Turnoff.

Follow the signs to Mannum. When you arrive into Mannum, turn off Randell Street into Trewartha Street to Mary Ann Reserve. Park in the carpark in Mary Ann Reserve and proceed to check in on board the Murray Princess.

Boarding commences from 2.30pm. Please ensure you are at the vessel no later than 4.00pm. These times apply for all cruises unless stated. For Special Event Cruises, please refer to your itinerary for boarding times.

Once on board, the crew will assist you with your luggage and take it to your cabin.

You will be instructed by the crew where to park your vehicle for the duration of your cruise.



SPECIAL DIET REQUEST FORM

All special dietary requests must be advised in writing at least two (2) weeks prior to your cruise. Where possible, we will endeavour to meet your requests. As a guide we regularly cater for Gluten Free, Dairy Free, Vegetarian, Diabetic and non-Seafood passengers.

We carry a range of gluten free products on-board the PS Murray Princess including gluten free/dairy free bread, a selection of breakfast cereals, gluten free/dairy free margarine, soy milk (light and regular), rice milk, a small selection of sweet biscuits and rice crackers. All of our sauces and gravys' are made on-board and thickened with gluten free corn starch.

These menus have been prepared for your enjoyment, so please do not hesitate to discuss these options with your waiting staff or Cruise Director. All menus are indicative and subject to change without notice.

TO BE COMPLETED BY THE PASSENGER

BOOKING NO. _____

PASSENGER NAME (MR/MS/MRS) _____

DATE OF CRUISE _____

CRUISE DURATION (NIGHTS) _____

TELEPHONE (HOME/MOBILE) _____

EMAIL ADDRESS _____

DIETARY REQUEST(S) _____

PASSENGER NAME _____

PASSENGER SIGNATURE _____ DATE _____

Please return this form to Captain Cook Cruises at least two (2) weeks prior to sailing. Email the completed form to murrayprincess@sealink.com.au or post to 96 Randell Street, Mannum SA 5238.

MEDICAL EMERGENCIES & SERVICES

There is no doctor or pharmacy on-board the vessel, however our Officers are trained in First Aid. Please ensure you bring any prescription medicines you may require.

All medical and transport services are at the passenger's expense. Please contact your Travel Insurance provider for insurance claims.

MEDICAL EMERGENCIES

In a medical emergency, please immediately tell a crew member. If you cannot locate a crew member, an emergency telephone is located next to the Port Aft door to the Paddlewheel Lounge on the Randell Deck. Please use this telephone only in an emergency and your call will be directed to a crew member. The ship's crew will contact ambulance services in life threatening situations.

MEDICAL SERVICES

The nearest Medical Centre and/or Pharmacy is located at Mannum. There are no public transport facilities available, transport is only available via taxi cab or private limousine.

The following is a guide only of taxi cab charges:

- Blanchetown to Mannum \$270
- Swan Reach to Mannum \$190
- Walkers Flat to Mannum \$100
- Mannum to Adelaide \$270

Please note, due to the long distances involved, taxi companies may require a credit card pre-payment.

YOUR RESPONSIBILITIES

Your attention is drawn to Clauses 8b, 8e and 8f of the Passenger Cruise Contract.

- 8(b) Consent to treatment. If, in the opinion of the Carrier, a passenger is in need of medical assistance and is unable to request it, the passenger hereby consents to the Carrier making such medical arrangements as it deems necessary, at the cost of the passenger.
- 8(e) Refusal of passage. The Carrier reserves the right to refuse passage to a passenger who has failed to give proper notice of physical disability, illness or handicap requiring special care, attention or treatment or who in the Carrier's opinion is physically or mentally unfit for travel. In such event the fare will be refunded at the sole discretion of the Carrier, and the Carrier shall be entitled to deduct any expenses associated therewith.
- 8(f) Treatment at passenger's risk. Subject to the foregoing, any medicines, surgical attendance or medical treatment furnished by a qualified Doctor or Medical service personnel (all of whom are engaged as independent contractors) designated by the Carrier or the ship's officers or other servants of the Carrier, shall be and are accepted at the passenger's sole risk, and the Carrier shall not be responsible for the quality, nature or consequence thereof.

